



## 3 Prequalification of Health Facility Design Consultants

### 3.1 The Prequalification Process

#### 3.1.1 What is “Prequalification” and what is its Purpose

The prequalification of Health Facility Design Consultants (HFDC) is a further initiative by the DHA Health Regulation Sector to ensure new Health Facilities within Dubai are designed to the appropriate standards by competent HFDC. Furthermore, they will give the Dubai Health Authority confidence that the design outcome will be in line with the expected Standards and Guidelines which subsequently will reduce the processing time of the Health Facility Approval Process.

A Prequalified HFDC will be permitted to participate in the development of Health Facilities and is therefore automatically permitted to lodge Schematic and Detailed Design Submissions to the Dubai Health Authority as part of the Health Facility Approval Process described above.

The prequalification is category-based representing the level of skill and specialisation in health facilities. DHA, at its sole discretion may delegate certain tasks such as plan reviews or inspections to these pre-qualified consultants. However such consultants must not have any involvement in the subject project and present no conflict of interest. This is another initiative to speed up and streamline the process of approval of health facilities by competent professionals.

#### 3.1.2 Definition of the Health Facility Design Consultant

A HFDC may be an individual or a company.

In the assessment of prequalification, the following requirements will apply:

- An individual may apply for prequalification if he/she has the minimum necessary experience as described in this section.
- A company may apply for prequalification if at least 50% of its Directors are prequalified.
- Companies and Individuals may form a consortium to combine the skills of different entities for the purpose of designing Health Facilities. A consortium may act as a Health Facility Design Consultant if it includes members (being individuals or companies or a combination of both) who are already prequalified, representing at least 50% of the Directors of the consortium.
- The DHA may prequalify only legally recognised entities. Should a consortium or Joint Venture (JV) form a legal entity recognised in Dubai, it may apply for prequalification as a separate entity to its individual members.
- A consortium or JV may carry out Health Facility Design work, however, in the context of the Dubai Health Authority applications requiring prequalified consultants, only those portions of the Consortia or JV's which are prequalified will be recognised.



A HFDC may be prequalified in the following disciplines:

- Healthcare Architecture (sometimes referred to as Medical Planner)
- Healthcare Mechanical and HVAC
- Healthcare Electrical (Power, lighting, ELV, lightning protection), IT and Communications
- Public Health (Plumbing, drainage, medical gas, LPG gas)
- Biomedical Engineering (which may include Equipment Planning)

The DHA requirements for prequalification are in addition to any other legal or professional requirements for practice under these disciplines.

A Healthcare project may require many more consultants including (but not restricted to):

- Landscape Architect
- Traffic Engineer
- Civil and Structural Engineer
- Signage Consultant
- Quantity Surveyor
- Façade Engineer
- Radiation Shielding
- Catering/ Laundry
- Sterilising
- Laboratory

The Dubai Health Authority does not prequalify consultants for these disciplines or any other not listed in this section.

### **3.1.3 How can a HFDC become Prequalified?**

Design Consultants can become prequalified by filling out a Prequalification Questionnaire and lodging a signed copy with the Dubai Health Authority. This process will collect important information which will be used to assess the capability of the Design Consultant.

The HFDC's expertise will be assessed on multiple criteria. Some examples are as follows:

- The experience of the organisation applying for prequalification, both outside and within the Dubai Health Authority. The consultant will be assessed on the number and type of Health Facilities designed and completed. The size and complexity of the Health Facilities will also be taken into consideration.
- The experience and prequalification of the key individuals within the organisation. The individual expertise is important because key staff may leave the organisation, leaving the applicant without



any experienced staff.

- The resources within the organisation. Since the level of prequalification is partly based on the size of projects undertaken, obviously only organisations with sufficient staffing will be permitted to undertake large scale projects. The staff may include those working in the GCC or from other countries.
- The methodology and systems used within the organisation. To a large degree, the successful completion of a Health Facility is dependent on using internationally recognised tools and systems.
- Consultants currently working with or under the Dubai Health Authority and considered to be performing to an acceptable standard will be given priority for prequalification for a period of 12 months from the publication of these Guidelines.
- Any Prequalified Consultants registered with the Department of Health in Abu Dhabi will be automatically registered as prequalified Consultants at the DHA.

## 3.2 The Level of Prequalification linked to the Type of Health Facilities

### 3.2.1 A Category Based System

For the purpose of prequalification, Health Facilities are divided into different types. Each type will require a minimum level of prequalification based on the complexity of the facility as follows:

- **Category 1** - HFDC's who has professional qualification in the respective Architectural and Engineering fields. Category 1 Consultants will only be permitted to undertake the smallest and least complex Health Facilities at RDL 1 and 2.
- **Category 2** - HFDC's who are qualified for Category 1 with additional practical experience in Hospitals and Surgical Facilities. Category 2 Consultants will be permitted to undertake the more complex Health Facilities at all six RDLs.

### 3.2.2 Lowering the Barrier to Entry

The Dubai Health Authority prequalification system aims to lower the barrier to entry into the Health Facility Design field experienced by HFDC. The typical path for an individual General-practice Architect or Engineer wishing to specialise in this field would be to work for a prequalified company on a range of healthcare projects under the supervision of experienced specialists. The individual can then apply for prequalification, initially at the lower category and subsequently at the higher category.

Prequalified individuals can then form new companies, employ support staff and apply for the prequalification of the company.

### 3.2.3 Increasing the level of prequalification

Individual HFDC may apply for the higher category of prequalification based on the experience they gain at the lower category as well as work under the supervision of others at Category 2.



The DHA at its sole discretion may consider these applications and increase the prequalification category of the consultants.

Companies may also apply for Category 2 prequalification based on the experience and prequalification of specialist staff that they employ as well as a minimum of 50% of the directors. This experience is demonstrated through the application forms listing the experience and responsibility for such projects permitted at Category 2.

### 3.2.4 Frequency of Application

Dubai Health Authority accepts HFDC Prequalification applications on a regular basis. In general, applications will be accepted and reviewed 4 times annually. It is the responsibility of the Applicant (Consultant) to check with DHA the current schedule. For subsequent applications, they may be submitted for a number of reasons at the following intervals:

- Submission after the expiry of prequalification - at any time
- Re-submission with better information, if requested by the Dubai Health Authority – within 2 weeks
- Re-submission due to the rejection of a previous application – minimum 3 months after the original application
- Application for increasing prequalification from Category 1 to Category 2 – minimum 3 months after the original application

### 3.2.5 Duration of Prequalification

The Dubai Health Authority prequalification for the current Category, will be valid for a period of 3 years after approval.

During the period of validity, the HFDC's are required to inform the Dubai Health Authority of any major changes to the information supplied to them on the prequalification forms including changes to directorship and departure of key specialist staff.

HFDC's may apply for the renewal of the prequalification for a further period of 3 years by the submission of a new prequalification application (refer to **Part A - Appendix 3** of these Guidelines). A new prequalification application may be lodged up to 2 months before the expiry of the current prequalification and it should be noted as an 'renewal' application.

A renewed application may be a copy of the previous application with updated information unless the Dubai Health Authority requirements for prequalification change in the interim period.

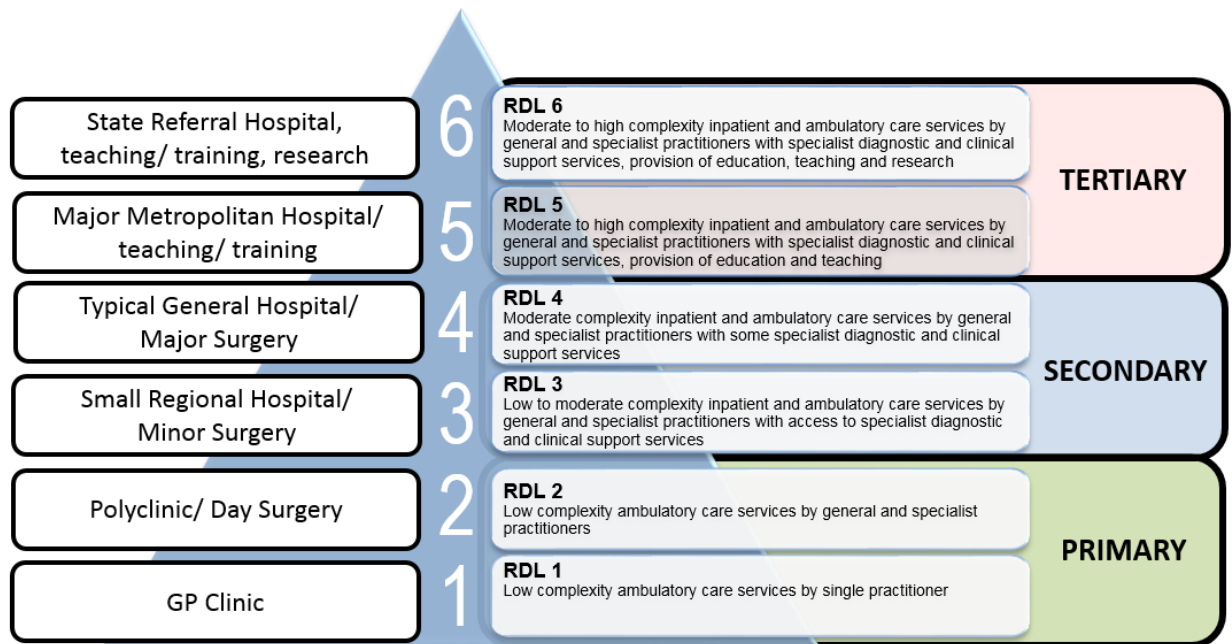
For applicants who are currently prequalified at Category 1, they may also request an increase to Category 2 at the time of renewal with supporting credentials. This will be considered as an 'upgrade' in the prequalification form.



The Dubai Health Authority at its sole discretion may renew the application at the new or a higher Category.

### 3.2.6 Prequalification Category based on Types of Health Facility

A simple Role Delineation Guide for definitions of classifications of Health Facilities by the service level is provided in the diagram below. For further details, refer to the **Role Delineation Framework, Appendix 6**.



**Above: Simple Role Delineation Guide**

Qualifications of Design Consultants are based broadly on the experience of different Health Facility Types. DHA has a list of available Health Facility Types which can be found at the DHA website. Each Health Facility Type in turn include one or more Functional Planning Units (FPU’s).

The design of the facility types listed require consultants who are at a particular pre-qualified category as noted in the far right column.

A simplified guide for linking Facility Type, FPU’s (mandatory and optional), the possible RDL’s and Design Consultant Categories required are provided below. It can also be found in **Appendix 11, Facility Type, RDLs and FPUs Guide** of these Guidelines.

It should be noted mandatory FPU’s must be provided for the type of Facility as shown in the table below. Optional FPU’s may be applicable if such clinical services have been identified as part of the Facility’s Service Plan. Detail requirements of each FPU can be found in Part B of this Guidelines and the relevant chapter number in Part B is also provided for ease of reference.



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
<b>General Hospital</b>	<b>Hospital</b>  Any facility with inpatient services with the Mandatory FPU's listed in this row. No particular specialisation required. RDL may be from 3 to 6.	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit</li> <li>• Admissions Unit &amp; Discharge</li> <li>• Catering Unit <sup>(4)</sup></li> <li>• Clinical Information Unit</li> <li>• Day Surgery/ Procedure Unit</li> <li>• Emergency Unit<sup>(7)</sup></li> <li>• Engineering and Maintenance Unit</li> <li>• Housekeeping Unit</li> <li>• Inpatient Unit - General</li> <li>• Intensive Care Unit - General</li> <li>• Laboratory Unit</li> <li>• Linen Handling Unit</li> </ul>	RDL 3  RDL 4  RDL 5  RDL 6	Cat 2  Cat 2  Cat 2  Cat 2
		<b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Birthing Unit</li> <li>• Cardiac Investigation Unit</li> <li>• Complementary &amp; Alternative Medicine Unit</li> <li>• Coronary Care unit</li> <li>• Dental Surgery Unit</li> <li>• Education Unit<sup>(6)</sup></li> <li>• Endoscopy Unit</li> <li>• Health Centres</li> <li>• Inpatient Unit - Bariatric</li> <li>• IVF Unit</li> <li>• Maternity Unit</li> <li>• Medical Imaging Unit - Nuclear Medicine &amp; PET</li> <li>• Mental Health Unit - Adults</li> <li>• Mental Health Unit - Child &amp; Adolescent</li> <li>• Mental Health Unit - Older Persons Unit</li> <li>• Mobile Healthcare Unit</li> <li>• Oncology Unit - Chemotherapy Unit</li> <li>• Oncology Unit - Radiation Unit</li> <li>• Rehabilitation Unit - Allied Health</li> <li>• Renal Dialysis Unit</li> </ul>		



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
Specialty Hospital	<p><b>Hospital</b> <b>Multi-specialty Hospital</b> <b>Super-specialty Hospital</b> <b>Centre of Excellence</b></p> <p>Any facility with inpatient services which has the basic General Hospital Requirements at minimum RDL 3 plus a number of Specialist services at higher RDL's such as 4, 5, 6.</p> <p>Facilities with one or more Specialist services and matching facilities at RDL 5/6 may be regarded as Centre of Excellence by the DHA.</p>	<p><b>Mandatory FPU's</b> As per General Hospital above with additional FPU(s) related to the Specialty (or Service Line) required in order to qualify as a Specialty Hospital or Centre of Excellence.</p> <p>For example, Cardiology, Oncology, Neurology etc.</p> <p>Emergency Unit will no longer be mandatory. Refer to Optional Additional FPU's below for further explanation.</p> <p><b>Optional Additional FPU's</b> As per General Hospitals above except Emergency Unit(7) will be optional.</p>	<p>RDL 4 RDL 5 RDL 6</p>	<p>Cat 2</p>
Oncology Centre	<p><b>Cancer Care Centre</b> <b>Health Centre</b> <b>Ambulatory Cancer Care Centre</b> <b>Polyclinic</b> <b>Medical Centre</b></p>	<p><b>Mandatory FPU's</b></p> <ul style="list-style-type: none"> <li>• Admissions Unit &amp; Discharge</li> <li>• Clinical Information Unit</li> <li>• Laboratory Unit</li> <li>• Medical Imaging Unit - General</li> <li>• Medical Imaging Unit - Nuclear Medicine &amp; PET</li> <li>• Oncology Unit - Chemotherapy Unit</li> <li>• Outpatients Unit</li> <li>• Pharmacy Unit</li> <li>• Public and Staff Amenities Unit</li> </ul>	<p>RDL 2</p>	<p>Cat 1</p>



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
	Any ambulatory care facility for Cancer diagnosis or treatment incorporating the Mandatory FPU's shown in this row.	<b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit</li> <li>• Complementary &amp; Alternative Medicine Unit</li> <li>• Dental Surgery Unit</li> <li>• Education Unit<sup>(6)</sup></li> <li>• Engineering and Maintenance Unit</li> <li>• Housekeeping Unit</li> <li>• Linen Handling Unit</li> <li>• Oncology Unit - Radiation Unit</li> <li>• Rehabilitation Unit - Allied Health</li> <li>• Renal Dialysis Unit</li> <li>• Supply Unit</li> <li>• Waste Management Unit</li> </ul>		
<b>Rehabilitation Centre</b>	<b>Day Rehabilitation Centre Ambulatory Rehabilitation Physiotherapy Centre</b>  Any ambulatory care facility specialised in rehabilitation services with Mandatory FPU's shown in this row.	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Admissions Unit &amp; Discharge</li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Main Entrance Unit<sup>(5)</sup></li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Rehabilitation - Allied Health Unit</li> </ul> <b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Complementary &amp; Alternative Medicine Unit</li> <li>• Engineering and Maintenance Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Laboratory Unit</li> <li>• Linen Handling Unit<sup>(5)</sup></li> <li>• Medical Imaging Unit - General</li> <li>• Outpatients Unit</li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul>	RDL 2	Cat 1
<b>Day Surgical Centre</b>	<b>Day Surgery Centre Day Procedure Centre Invasive Imaging Centre</b>	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Admissions Unit &amp; Discharge</li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Day Surgery/ Procedure Unit</li> <li>• Engineering and Maintenance Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Laboratory Unit</li> <li>• Linen Handling Unit<sup>(5)</sup></li> <li>• Main Entrance Unit<sup>(5)</sup></li> <li>• Outpatients Unit</li> <li>• Pharmacy Unit</li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Sterile Supply Unit (SSU)</li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul>	RDL 2	Cat 2





Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
	Any ambulatory care facility providing ambulatory surgical services incorporating the mandatory FPU's in this row.	<b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Cardiac Investigation Unit</li> <li>• Dental Surgery Unit</li> <li>• Endoscopy Unit</li> <li>• Medical Imaging Unit - General</li> <li>• Medical Imaging Unit - Nuclear Medicine &amp; PET</li> </ul>		
<b>Fertility Centre</b>	<b>IVF (In-Vitro Fertilisation) Centre</b>  A specialised ambulatory care facility treating patients with fertility-related problems and incorporating the mandatory FPU's in this row.	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• IVF Unit</li> <li>• Laboratory</li> <li>• Linen Handling Unit<sup>(5)</sup></li> </ul> <ul style="list-style-type: none"> <li>• Main Entrance Unit<sup>(5)</sup></li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Sterile Supply Unit (SSU)</li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul>	RDL 2	Cat 2
		<b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Pharmacy Unit</li> </ul>		
<b>Renal Dialysis Centre</b>	<b>Renal Dialysis Centre</b>  A specialised ambulatory care facility providing treatments for patients requiring dialysis and incorporating the mandatory FPU's in this row.	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Laboratory</li> <li>• Linen Handling Unit<sup>(5)</sup></li> <li>• Main Entrance Unit<sup>(5)</sup></li> </ul> <ul style="list-style-type: none"> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Renal Dialysis Unit</li> <li>• Sterile Supply Unit (SSU)</li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul>	RDL 2	Cat 1
	No inpatient beds are permitted.	<b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Pharmacy Unit</li> </ul>		
<b>Polyclinic</b>	<b>Health Centre</b> <b>Super-specialty Centre</b> <b>Multi-specialty Centre</b>	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Health Centre</li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Main Entrance Unit<sup>(5)</sup></li> </ul> <ul style="list-style-type: none"> <li>• Outpatients Unit</li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul>	RDL 2	



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
	<p>A clinic with multi-specialities ambulatory services incorporating the mandatory FPU's in this row.</p> <p>If the Polyclinic includes Day Surgery, please refer to Day Surgical Centres above for additional FPU's required and the higher Design Consultant Category.</p>	<p><b>Optional additional FPU's</b></p> <ul style="list-style-type: none"> <li>• Complementary and Alternative Medicine Centres</li> <li>• Dental Surgery Unit</li> <li>• Health Centres</li> <li>• Laboratory Unit</li> <li>• Medical Imaging Unit – General</li> <li>• Pharmacy Unit</li> </ul>		<p>Cat 1</p> <p>Cat 2 if the facility includes Day Surgery</p>
<b>Specialty Clinic</b>	<b>Specialist Clinic</b>	<p><b>Mandatory FPU's</b></p> <ul style="list-style-type: none"> <li>• Outpatients Unit</li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Supply Unit<sup>(5)</sup></li> </ul> <p><b>Optional additional FPU's</b></p> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(3)</sup></li> </ul>	RDL 2	Cat 1
<b>Convalescence House</b>	<b>Long Term Care Centre</b>	<p><b>Mandatory FPU's</b></p> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Catering Unit<sup>(4)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Linen Handling Unit<sup>(5)</sup></li> <li>• Inpatient Unit - General</li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul> <p><b>Optional additional FPU's</b></p> <ul style="list-style-type: none"> <li>• Main Entrance Unit</li> <li>• Pharmacy Unit<sup>(5)</sup></li> </ul>	RDL 3	Cat 2
<b>Radio Diagnostic Centre</b>	<b>Medical Diagnostic Imaging Centre</b>	<p><b>Mandatory FPU's</b></p> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Engineering and Maintenance Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Linen Handling Unit<sup>(5)</sup></li> <li>• Main Entrance Unit</li> <li>• Medical Imaging Unit - General</li> <li>• Public and Staff Amenities Unit<sup>(5)</sup></li> <li>• Supply Unit<sup>(5)</sup></li> <li>• Waste Management Unit<sup>(5)</sup></li> </ul>	RDL 2	Cat 2



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
Diagnostic Centre (Multiple Specialties)	Radiology Medical Imaging	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit<sup>(5)</sup></li> <li>• Clinical Information Unit<sup>(5)</sup></li> <li>• Engineering and Maintenance Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Laboratory Unit</li> <li>• Linen Handling Unit<sup>(5)</sup></li> </ul>	RDL 2	Cat 2
		<b>Optional additional FPU's</b> <ul style="list-style-type: none"> <li>• Cardiac Investigation Unit</li> <li>• Medical Imaging Unit - Nuclear Medicine &amp; PET</li> </ul>		
Medical Laboratory	Pathology Laboratory	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Administration Unit</li> <li>• Engineering and Maintenance Unit<sup>(5)</sup></li> <li>• Housekeeping Unit<sup>(5)</sup></li> <li>• Laboratory</li> </ul>	RDL 1	Cat 2
Dental Laboratory		As Per DHA Dental Laboratory Regulation	RDL 1	Cat 1
Hospital (Inpatient) Pharmacy	Central Pharmacy	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>• Pharmacy Unit</li> </ul>	RDL 3	Cat 1
			RDL 4	Cat 2
			RDL 5	Cat 2
			RDL 6	Cat 2



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
<b>Community (Outpatient) Pharmacy</b>	A stand-alone pharmacy in any location	<b>Mandatory FPU's</b> • Pharmacy Unit	RDL 1	Cat 1
	A pharmacy attached to an Ambulatory Care Centre, Polyclinic or similar.  An outpatient pharmacy within the hospital serving outpatients, the discharged patients or general public.		RDL 2	Cat 2
<b>TCAM Center</b>	<b>Traditional Medicine Complementary Medicine Acupuncture Centre Ayurveda Treatment Centre</b>	<b>Mandatory FPU's</b> • Complementary & Alternative Medicine Unit • Public and Staff Amenities Unit <sup>(5)</sup> • Supply Unit <sup>(5)</sup>	RDL 1	Cat 1
		<b>Optional additional FPU's</b> • Administration Unit <sup>(5)</sup>		
<b>General Clinic</b>	<b>Family Clinic GP Clinic</b>	<b>Mandatory FPU's</b> • Administration Unit <sup>(5)</sup> • Outpatients Unit • Public and Staff Amenities Unit <sup>(5)</sup> • Supply Unit <sup>(5)</sup>	RDL 1	Cat 1
<b>Dental General Clinic</b>	<b>Dental Surgery</b>	<b>Mandatory FPU's</b> • Dental Surgery Unit • Public and Staff Amenities Unit <sup>(5)</sup> • Supply Unit <sup>(5)</sup>	RDL 1	Cat 1
		<b>Optional additional FPU's</b> • Administration Unit <sup>(5)</sup>		



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
<b>Company Clinic</b>	An on-site medical clinic within a licensed commercial or industrial facility providing basic nursing care. General medicine services can only be provided by a qualified doctor. A full-time and qualified nurse per treatment area will be minimum staff required.	<b>Mandatory FPU's</b> • Outpatients Unit	RDL 1	Cat 1
<b>Hotel Clinic</b>	An on-site medical clinic within a licensed commercial or industrial facility providing basic nursing care. General medicine services can only be provided by a qualified doctor. A full-time and qualified nurse per treatment area will be minimum staff required.	<b>Mandatory FPU's</b> • Outpatients Unit	RDL 1	Cat 1
<b>School Clinic</b>	An on-site medical clinic within a licensed school campus providing basic nursing care. General medicine services can only be provided by a qualified doctor. A full-time and qualified nurse per treatment area will be minimum staff required.	<b>Mandatory FPU's</b> • Outpatients Unit	RDL 1	Cat 1



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
<b>Drug Store</b>	<b>Pharmacy Store</b>  A stand-alone storage facility for holding pharmaceutical products where no clinical services can be provided.	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>Administration<sup>(5)</sup></li> <li>Pharmacy (related to storage of various types of drugs only)</li> </ul>	RDL 1	Cat 1
<b>Relaxing Massage Centre</b>	<b>Spa Relaxation Centre</b>  A facility which provides non-surgical cosmetic services.	<b>Mandatory FPU's</b> <ul style="list-style-type: none"> <li>Complementary &amp; Alternative Medicine Unit <sup>(8)</sup></li> </ul>	RDL 1	Cat 1
<b>Special Needs Centre</b>	Facilities intended for the care of disabled but otherwise health people	Contact DHA for further information	RDL 1	Cat 1
<b>Air Ambulance</b>	Patient transfer service via Helicopter or Airplane	Contact DHA for further information	RDL 1	Cat 1
<b>Optical Centre</b>	A facility which provides optometry services including dispensing of optical devices.	As Per DHA Optical Center and Optometry Services	RDL 1	Cat 1
<b>Beauty Centre Salon</b>	A facility which provides non-surgical cosmetic services.	As Per to DHA Standards for Non-Surgical Cosmetic Services	RDL 1	Cat 1



Facility Type (as per Sheryan)	Generic/ Alternative Name/ Description	Functional Planning Units (FPU) Mandatory and Optional	RDL <sup>(2)</sup>	HFDC Category <sup>(3)</sup>
Home Health-care Agency	<p>Home Care Home Nursing Hospital in the Home (HITH) Rehabilitation in the Home (RITH)</p> <p>A facility where exchange of patients' medical information from one site to another is conducted via the internet.</p>	As Per to DHA Home Healthcare Regulation	RDL 1	Cat 1
Telehealth	<p>Telemedicine</p> <p>A facility where exchange of patients' medical information from one site to another via the internet.</p>	As Per to DHA Telehealth Regulation	RDL 1	Cat 1
Mobile Healthcare Unit	<p>Mobile Health Vehicle</p>	<p>This is not currently available on Sheryan. Owner/ Operator wishes to provide this service must contact DHA and seek their approval.</p> <p><b>Mandatory FPU's</b></p> <ul style="list-style-type: none"> <li>• Mobile Healthcare Unit</li> </ul>	RDL 1	Cat 1

**Note:**

(1) Not Mandatory but to be determined by the Service Plan of the Facility.



- (2) By default, the same RDL applies to the whole facility and the FPU's within the facility unless permitted otherwise by the full **Role Delineation Framework** (refer to **Appendix 6 of Part A** of these guidelines). If one or more of the Specialties and their matching facilities are provided at RDL5/6, then the facility will be recognized by the DHA as a Centre of Excellence in those services. The single or multi RDL's indicated next to each Facility Type represents the minimum permitted RDL and the relationship to the HFDC Prequalification Category in the next column.
- (3) For Consultants Prequalification and the definition of Categories, refer to **Part A, Section 4, Prequalification of Health Facility Design Consultants** of these Guidelines.
- (4) When a full-service Catering Unit is not provided, a holding and reheating area sized to the facility's requirement must be provided.
- (5) Support services should be sized accordingly to the number of staff, Role delineation level (RDL) and service plan as defined by the Facility.
- (6) Education Unit is mandatory for teaching Hospital at RDL (Role Delineation Level) 05 and research hospital at RDL 06.
- (7) Emergency Unit is mandatory in General Hospitals and optional in Specialty Hospitals. Health Facility Owner/ Operator must contact DHA directly for further details and services requirements as Emergency Service will be part of the Emirate-wide health services strategy.
- (8) These are Functional Planning Units that are similar and could be used as a guide.
- (9) Co-locating multiple 'Facility Type' is not prohibited. However, each Facility Type may require their separate DHA licence.
- (10) It should be noted the Consultant Categories noted in the above table refer only to Design Consultants, not Professional Consultants in the medical profession.





### 3.2.7 Co-Existing and Integrated Facilities and their Classification

Portions of Health Facility types (as listed in **Appendix 11**) may perform services which are separately covered under these Guidelines. Where these services operate as an integrated service within the overall Health Facility and benefit from the overall common services, staff and patient flows, they will be regarded as part of the overall Health Facility and therefore fall under its prequalification level appropriate to that facility.

The services which are relatively independent of the overall Health Facility will be regarded as separate facilities under these Guidelines and therefore fall under their separate prequalification levels as listed above.

Here are some examples:

- A Medical Diagnostic Imaging Service within a Hospital will fall under the Hospital's prequalification Level.
- A Dental Clinic on the same grounds as a Day Procedure Centre but operating independently will fall under its own prequalification Level.

Good indicators of integrated services are:

- Common facilities for patient flow management
- Common staff and support facilities
- Requirement for direct, internal patient transfer
- Common paper based medical records
- Common building services including central energy facilities
- Common services equipment such as air handling units

The purpose of this requirement is to ensure that the Design Consultant who's work can potentially affect the functionality of other, more complex and critical areas of Health Facilities are prequalified at the appropriate level.